



CCC Toll Violation Amnesty Program Frequently Asked Questions (FAQs)

Q. What violations qualify for amnesty?

A. All outstanding violations that occurred on or before Dec 31, 2012 and have not been paid.

Q. What happens to 2013 violations?

A. All violations that occurred in 2013 have been dismissed or removed.

Q. Can I call and pay over the phone?

A. No, payments will only be process through mail with completed application from the website www.ccctollamnesty.com and payment in the form of check or money order.

Q. How much are my violations?

A. You can contact us through the www.ccctollamnesty.com website or email us directly at ccctollamnesty@geauxpass.com. You will be required to provide name of registered owner and license plate # of violating vehicle(s).

Q. What if I am aware of previous violations; however I don't recall the license plate #.

A. The license plate # can possibly be located by name and/or VIN#.

Q. What if the registered owner of the vehicle which has violations is deceased?

A. Mail in a copy of the death certificate with application for amnesty.

Q. When does amnesty begin?

A. July 22, 2013 until October 1, 2013

Q. How do I insure that my violations are handled?

A. You can contact us through the www.ccctollamnesty.com website or email us directly at ccctollamnesty@geauxpass.com

Q. What if I already have a payment plan?

A. You may still participate in the amnesty program. All payments made under your plan will be credited toward the toll violations. However, you will not be refunded any payments.

Q. Will I receive proof of payment?

A. A receipt can be emailed upon request.

Q. What happens if I don't use the amnesty program?

A. As of October 1, 2013, all violators who have not participated will be identified and all outstanding toll violations will be turned over to the Department of Justice for collection of full payment. Individuals would then be subject to the Department of Justice's debt collection methods which include flagging driver's licenses, garnishing wages, and seizing bank accounts.

Q. Is there anyone I can contact to find out if I have violations?

A. No. The only form of contact is website and email.

Q. Can LA1 violations be dismissed under amnesty?

A. No. This program is only designed for Crescent City Connection.

Q. Can I receive a refund for toll violations I paid in the past?

A. No. Violation fees paid prior to the CCC Toll Amnesty Program were paid under the then current CCC Toll Violation legislation.

